Public Services in New York
Hirra Iqbal, Daniel Anzola, Nicholas Gioia
Learning Community 05, ENG 101 and SOC 101, Professors John Staines and Richard Ocejo

Introduction
Many people who work in public services are stereotyped as being lazy or just plain incompetent, but the motivations that drives their work disproves such a stereotype.

Findings
• Taxi drivers have many stereotypes about them. Some people disrespect them and treat them like their servants. There are usually major class differences in the job. The drivers have to follow the rules of the TLC, which limits them from saying or doing anything to the passengers. Due to the limitations they get a lot of stress, which affects them in their personal life as well as professional life.

• The different motivations between public vs. private sector workers is not that wide to begin with. Public sector workers are stereotyped as being lazy because they don’t have the profit incentive, while private sector workers are perceived as money hungry and cold; though both types of workers work hard and card of their work regardless of such stereotypes. They also have the same motivations for work: humanitarian concerns and the need to do something right rate high, while monetary motivation is low.

• Police officers are often criticized due to stereotypes made about them. These stereotypes often give officers a bad public perception. However, they do not let it affect their motivation to continue to serve the city.

Quotes
“We are not allowed to kick anyone out of the car and we can’t really say anything bad to anyone. If a driver does something bad, they might lose their job.”

“Public and private sectors are needed, Public sector provides services that should not be run by profit motivation, and I believe both can coexist”

“When people see me on duty in the street and look at me, they most likely think I’m a rat pig.”

Conclusions
Some workers in public services not treated fairly and stereotyped against regardless of their work ethic.